

Cancellation Policy

The advance payment is valid as a cancellation fee that will be refunded in case of illness, by presenting a medical certificate. In case of late arrival or early departure will be charged 80% of the price for the booked period.

Privacy Policy

According to the law by decree 196/2003 (the law about privacy), **Ro.Ma s.n.c. - Affittacamere B&B "Cà mea Dina"** uses an adequate policy to protect the personal data You declared.

Ro.Ma s.n.c. - Affittacamere B&B "Cà mea Dina", according to the item 13, informs in particular all those, who use our web-site that:

- their personal data will be used only for their bookings by our hotel or to answer to their possible particular requests;
- their are not obliged to report their personal data but the incomplete data could make it impossible for us to confirm their reservation;
- the use of their personal data will be effected also by informatic means only by the authorized staff, protecting their privateness and their rights;
- their personal data will not be communicated to anybody else except us (in this first stage);
- the owner of this use is **Ro.Ma s.n.c. di Mazzola Francesca & C. - Via Tovi, 12 - Fraz. Bezzecca - 38067 Ledro (TN)**;
- every time they can act according to the item 7 (we indicate it completely afterwards, for greater convenience) by a registered letter or by e-mail.

Law by decree 196/2003

Item 7 - The right to enter in the personal data and other rights.

1) The person concerned has the right to know if his personal data (even if not yet registered) are in the data base or not and to get a communication about them in a intelligible manner.

2) The person concerned has the right to know:

- a) from where we get his personal data;
- b) the reason and the way we are going to use them;
- c) the logic applied in the case of a use effected by our electronic instruments;
- d) the particulars of the owner, of the person responsible and of the designated representative according to the item 5, paragraph 2;
- e) to whom we could communicate them or who could be acquainted with them, like a representative designated in the district of the state or an appointed person of the state.

3) The person concerned has the right:

- a) to up-date his personal data or to rectify them or to complete them;
- b) to cancel them or to turn them into an anonymous manner or to freeze them in case they have been used breaking the law. This regards also the data which are not necessary to keep registered for the previous mentioned reasons;
- c) the declaration that the persons who are going to use these data have been informed about the above mentioned points A and B and their content, unless this results impossible or it takes a disproportionate use of instruments in comparison with the protected right.

4) The person concerned has the right to oppose, totally or partially:

- a) for legitimate reasons, to the use of his personal data;
- b) to the use of his personal data to receive ads or direct sellings or for market researches or for commercial communications.

According to the item 7 (law by decree 196/2003), each person concerned can apply to **Ro.Ma s.n.c. di Mazzola Francesca & C. - Via Tovi, 12 - Fraz. Bezzecca - 38067 Ledro (TN)** or e-mail address info@cameadina.com to exercise the right to access to his data.

Date _____

Signature
